

Dear Valued Customer,

I'm excited to tell you Neptium has signed a definitive agreement to purchase assets under the new company name called "SHIPGENIE, Inc.". I am writing to tell you about what it means to you as a client. Simply put, it's the combination of publicly traded global software(Tricom) and professional service organization with the most advanced transportation management system in the market.

Your relationship with ShipGenie support will continue with its commitment as before to providing you with enterprise level attention you deserve. In addition, as new support and development staff is cross trained you will see higher availability and faster response times. The top Neptium management team under the direction of Mr. Ganesh Srinivasan(co-founder) will continue to lead operations and ensure a smooth integration along with my team.

There will be a rebranding where the Neptium name will be retired and ShipGenie will become the primary name of the new division. Support contract commitments will remain in full effect and will be transferred or renewed under the new ShipGenie name.

Putting our clients' needs first has been the underlying belief of our firm for more than 6 years. It will continue to be our central philosophy going forward.

As always, we remain committed to helping you achieve your transportation and shipping goals. We thank you for your business and look forward to serving you in the future.

We are looking forward to provide you with excellent service and support.

In the next few weeks Mr. Robert Biczek and I will contact you to review your account and address any questions you may have.

With Best regards

**Raj Joshi**

*CEO/CoFounder, ShipGenie, Inc.*

4699 Old Ironsides dr. Ste 180 | Santa Clara, CA 95054

phone: 1.408.522.8601 | mobile: 1.408.209.8488 | fax: 1.408.654.8004